

Terms and conditions / Rental regulations

The following terms and conditions must be respected at all points since your booking, during your stay and until your departure. Otherwise the owner reserves the right to cancel the reservation or your stay at the house, without any money refund under any circumstance.

- **1.** It is not allowed the accommodation of a number of people upper the capacity of the house. It must specify exactly the number of adults, children and children under 2 that will be at the house during the days agreed at the time of booking.
- 2. There is a crib in order to stay overnight children under 2 years.
- **3**. The house has a fully equipped kitchen, linens and towels. Pool towels are not including.
- **4**. The water, electricity and heating consumption are included in the price, and therefore are not allowed to use devices that alter the consumption of supplies provided.
- **5.** Pets are not allowed unless it has been mentioned at the owner in advance.
- **6**. It is not allowed the introduction of furniture, stereos or similar as well as any house modification.
- **7.** It is not permitted use the house or its surroundings for any kind of activity other than agreed. It is not allowed perform activities or conduct contrary to the hygiene or normal coexistence nor going against public order.
- **8.** Prepayment: The booking will not be confirmed until the customer has not made a 25 % payment of the reserve.
- **9.** Policy Terms of booking cancellation: If the client decides to cancel a reservation once the deposit has been done and the booking confirmed, the fee will be refunded under the following conditions:
- 100% refund of prepayment if canceled up to 30 days before the date of arrival
- 50% refund of prepayment if canceled between 30 and 15 days before the date of arrival
- It is not refund any prepayment in cancellations within 15 days previous of the date of arrival
- **10.** The owner reserves the right to require to the client a monetary amount up to 25% of the total cost of the stay as a guaranty in response to any damage of the equipment, tools and house fixtures. This amount will be returned if no damage.
- 11. The schedules of entry and exit of the house will be agreed in each case.